

GIFT CARD GENERAL TERMS AND CONDITIONS

The gift card is the property of NIS j.s.c. Novi Sad and is used for the purchase of petroleum products, supplementary goods and services at NIS petrol stations as the Issuer in the Republic of Serbia in accordance with the General Terms and Conditions that follow:

1. The gift card or e-card was issued by NIS j.s.c. Novi Sad.

1.1. In order to receive instructions on purchasing the cards, legal entities can obtain the information by calling NIS CALL CENTER'S number 08 0000 8888 where they will receive detailed information on the conditions under which they can buy gift cards. Natural persons can buy the cards exclusively at NIS Petrol and Gazprom petrol stations.

2. The Card or e-card does not contain a name stated and is transferable.

2.1. The card is issued upon payment of funds made by the Buyer and the amount of which is also determined by the Buyer and can be in the amount of RSD 1,000.00, RSD 3,000.00 and RSD 5,000.00.

2.2. Funds on the Card or e-card can be used to purchase petroleum products, supplementary goods and services exclusively at NIS and Gazprom petrol stations in the Republic of Serbia. Purchased fuel cannot be poured into barrels, buckets, etc., but only into motor vehicle tank. The Card/e-card is not a debit, credit, check, or any other type of payment card.

3. The Card/e-card can be used only once, ie by realizing only one transaction. It is not possible to exchange the Card for money or demand payment of the difference between the amount spent and the amount stated on the Card. If the total amount of the invoice is higher than the amount stated on the Card, The user is obliged to compensate the difference up to the full amount with another means of payment.

3.1. After the use of funds, the Card/e-card automatically expires.

3.2. There is no possibility to top up the Card/e-card later.

4. The validity period of the Card is 12 months from the day of purchase of the Card at the petrol station (natural persons), ie for cards purchased by legal entities – the validity period of the card is 12 months from the date of signing the Agreement with NIS j.s.c. Novi Sad. Upon expiration, the Card/e-card will be considered invalid and the amount on the Card/e-card will be automatically canceled.

4.1. The Buyer of the Card/e-card is obliged to inform the Cardholder, to whom he/she gives the Card/e-card as a gift about the deadline by which he/she can use the Card.

5. The Cardholder is solely responsible for the use of the Card/e-card in accordance with these General Terms and Conditions. The Cardholder is obliged to keep the Card/e-card and prevent its unauthorized use, attempted copying or misuse.

5.1. The Card Issuer is not responsible if the Buyer/Cardholder loses the Card/e-card or if it is stolen or damaged, and in any of the above situations the Card will not be exchanged for cash, petroleum products, supplementary goods and services.

6. The Card/e-card holder is obliged to keep copies of non-fiscal clips (sales slips) and fiscal receipts for the purpose of a possible complaint, which can be realized in accordance with the Consumer Protection Act.

7. Any unauthorized copying and duplication of the Card/e-card will be sanctioned in accordance with the positive regulations of the Republic of Serbia.

8. By purchasing/using the Card/e-card, the Buyer/Cardholder confirms that he/she accepts these General Terms and Conditions. If the Card/e-card is not used in accordance with the General Terms and Conditions, it must be returned at the request of NIS j.s.c. Novi Sad. The Buyer of the Card, as stated in the previous items, does not have to be the Cardholder of the Card, therefore he/she is obliged to inform the Cardholder about the manner and conditions of using the gift card.

9. These General Terms and Conditions enter into force on the day of their publication on the official website www.nisgazprom.rs

9.1. NIS j.s.c. Novi Sad reserves the right to change the terms of use of the Cards at any time in order to protect the business with prior notice to the Buyer/Cardholder through its official website www.nisgazprom.rs or in another appropriate manner. Buyers/Cardholders will be notified of any changes to the General Terms and Conditions 15 calendar days before the changes to the General Terms and Conditions enter into force.

9.2. A valid version of the General Terms and Conditions is available on the website www.nisgazprom.rs

9.3. NIS j.s.c. Novi Sad reserves the right to discontinue the issuance and/or use of Cards/ e-cards whereby the acquired rights of the Buyer/Cardholder will not be diminished.

9.4. For all other questions, suggestions, commendations or remarks, there is a free CALL CENTER number 08 0000 8888 at the Buyers/Cardholders disposal.

10. Any possible disputes fall under the jurisdiction of the court in Novi Sad.